

“हर काम देश के नाम”



रक्षा लेखा महानियंत्रक

उलान बटार रोड, पालम, दिल्ली छावनी-110010

Controller General of Defence Accounts

Ulan Batar Road, Palam, Delhi Cantt.- 110010

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F. No. AN/III/3012/Circular/Vol. X dated 27.03.2023.


To,

All PCsDA/ PCA (Fys.)/ PIFAs,
CsDA/IFAs/ RTCs.
(through CGDA website).

Subject: Awareness of National Emergency Number-112 – regarding.

Please find enclosed a copy of Office Memorandum F. No. 15011/03/2023-WS4 dated 13.03.2023 from Ministry of Home Affairs (Women Safety Division) for information and necessary action.

2. All heads of offices/ organizations are accordingly requested to give wide publicity to emergency number 112 notified by the MHA.


(KSP Srivastava)
Sr. Accounts Officer (AN)

Copy to:

1. IT & S Wing, Local: for uploading the circular on website.
2. AN-IV local: for necessary action as stated above.


(KSP Srivastava)
Sr. Accounts Officer (AN)

North Block, New Delhi
Dated: 13th March, 2023

OFFICE MEMORANDUM

Subject: Awareness of National Emergency Number -112 - reg

The undersigned is directed to refer to 'Emergency Response Support System (ERSS)' a project being implemented by MHA, with a view to enable active use of technology to strengthen emergency response services, especially for safety of women in public places. Government of India has notified 112 as a pan-India, single, internationally recognized number for various emergencies such as police, fire, ambulance, etc., with computer-aided dispatch of field resources accessible through calls, SMS, e-mail, panic button and the 112 India mobile app. This emergency service has now been operationalized in all States/UTs.

2. In order to popularize and familiarize the use of '112' number in case of emergency among general public, Ministry of Home Affairs has developed creative materials which can be downloaded from - <https://112.gov.in/assets/files/ERSS%20Awareness%20at%20public%20places.pdf>. In this regard it is requested that all concerned Ministries/ Departments and their autonomous organisations/ PSUs may use these creative for wide publicity amongst the general public and stakeholders :

- In all government office buildings through outdoor and indoor publicity (hoardings, digital screens, entry/exit points, emergency information board etc.)
- At all high footfall tourist locations across India
- At toll collection points across States/UTs
- At ticket counters of airports, railway, bus-station etc.
- At cultural fairs, markets being organized by government stakeholders or where the government is a co-sponsor.
- At Petrol/Gas stations, metro stations, public toilets, Movie theatres, etc.

3. The above are only indicative suggestions and the Ministries/ Departments may explore all opportunities for publicizing emergency number - 112.

myasu
(Pausumi Basu)
Director (WS)

All the Ministries and the Departments of Government of India

Pl get circulated to all Depts of MoA and To: JS of DoD.

Dir Coord

17/3

JS (Coord)

अपर सचिव (डी.ओ.डी.) का कार्यालय
आयरी नं. 1053
दिनांक 17-3-23
Sh. Meem

21/3/23
SO (Coord)
Office of Dir (Coord)
Diary No. 764
Date

272/D (0079) 23
2/103/23



SERVICE COVERAGE

ALL 36 STATES / UTs



DIAL 112 ACCESS

CALL (LANDLINE/MOBILE PHONE), SMS, PANIC
BUTTON (BASIC AND SMART PHONES), EMAIL,
112 WEBSITE AND 112 INDIA MOBILE APP



EMERGENCY RESPONSE VEHICLE

CLOSEST INCIDENT'S LOCATION AND QUICK
ASSISTANCE PROVIDED TO VICTIM

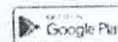


PANIC BUTTON

PRESSING POWER BUTTONS CONSECUTIVELY
ACTIVATES PANIC BUTTON (SMART PHONE) LONG
PRESS OF 5 OR 9 KEY ACTIVATES PANIC BUTTON
(FEATURE / BASIC PHONE)



112 INDIA APP AVAILABLE



112 INDIA APP AVAILABLE ON GOOGLE PLAY AND
APPLE STORE WITH FACILITY OF ADDING 10
EMERGENCY CONTACTS (FRIENDS AND FAMILY)

CALL
1 1 2
IN EMERGENCY