

कार्यालय, रक्षा लेखा महानियंत्रक, उलान बटार मार्ग,पालम, दिल्ली छावनी- 110010 Controller General of Defence Accounts, Ulan Batar Road, Palam, Delhi Cantt.-110010



शिकायत प्रकोष्ठ- Grievance Cell

No. AN/Grievance/Report/Meeting/Vol. VIII

Date: 28.05.2020

To,

- The PCsDA/PIFAs/PCA(Fys)/CsDA/CsDA(Training Establishments) /IFAs /CsFA(Fys)
- 2. All Sections of HQrs Office.

Sub.:- Recommendation No. 38 made by the Department Related Parliamentary Standing Committee on Personnel, Public Grievance, Law and Justice in its One Hundredth Report on Demand of Grant (2020 – 21) of the Ministry of Personnel, Public Grievances and Pensions to strengthen the Grievance Redressal Mechanism and make it more citizen friendly.

As per the directives of the Parliamentary Standing Committee on Personnel, Public Grievance, Law and Justice, Shri Rajeev Ranjan Kumar, IDAS, Dy. CGDA (AN) has been appointed as nodal authority to whom complaints against the orders / decisions of the department can be made.

2. It is requested that all the relevant materials whenever sought by the nodal authority may be provided at the earliest but not later than five working days.

This issues with approval of CGDA.

(Vinod Kumar)
Grievance Officer

Copy to: -

1. Sh. Rajeev Ranjan Kumar, IDAS: - For Information please.

Dy. CGDA (AN)

2. The Officer Incharge IT &S Wing (Local)

:- With the request to upload on CGDA website.

(Vinod Kumar)
Grievance Officer