

**CONTROLLER GENERAL OF DEFENCE ACCOUNTS – IT&S
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No. Mech/IT&S/148/Website/lifeline

Dated: 18/11/2019

To

All PCsDA/CsDA/PrIFAs/IFAs/PCA(Fys)

Subject : Implementation of Lifeline Plus (WAN Monitoring System).

It is noticed from Lifeline Plus (WAN Monitoring System) that many of the MPLS – WAN sites get down frequently and due to insufficient monitoring tool the down sites are down for a long time.

To resolve the above issue, lifeline Plus (the WAN Monitoring System) is being extended to all PCsDA/CsDA/IFAs/PCA(Fys) for better monitoring.

All PCsDA/CsDA/IFAs/PCA(Fys) are requested to implement lifeline Plus (WAN Monitoring System) at their office to monitor the WAN connectivity status of their sub-offices.

Steps are as follows :

- 1) Open <http://lifeline.dad> over WAN.
- 2) SignUp as Administrator with NIC email id and dial 011-25665864 /861 for activation.
- 3) Login and click on the tab available over Dashboard for LIVE status of the routers installed at their sub-offices.
- 4) MAP other offices (if required).
- 5) Constant monitoring is recommended for immediate action for down sites.
- 6) If any WAN site is down, call immediately to Local Trimax / Trimax representative available at CGDA HQrs Office (011-25665864).
- 7) Constant follow up of down site is required till the site is UP.
- 8) SOP is available at <http://lifeline.dad> .

Jt CGDA(IT&S) has seen.


(Amit Kumar)

Sr.ACGDA(IT&S)