



भारत सरकार  
Govt. of India

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रक्षा मंत्रालय  
Ministry of Defence

No. AN (E-IDAS)/1058/SPARROW/Vol-III

Date: 02/09/2020

To,

All PCsDA/CsDA

PCA (Fys) Kolkata

**Sub: Issues in submission of PARs on SPARROW.**

This HQrs is in receipt of multiple references regarding error in e-signing of PAR resulting in non-submission of the same, while some officers have reported problems in login into the SPARROW portal.

2. The issue of e-signing was taken up with NIC, which has advised the following:
  - i. Use of **Microsoft Edge** or **Internet Explorer** or **"Incognito" mode of other browsers** for submission of PARs or,
  - ii. Use of **updated versions of web browsers** and **clean the Cookies and Cache** before trying to submit the PARs.

Steps to clean the Cookie and Cache:

- a) For **Google Chrome** browser, go to **Setting >> Privacy and Security >> Clear browsing data >> Clear data.**
- b) For **Mozilla Firefox** browser, go to **Option >> Privacy & Security >> Cookies and site data >> Clear data.**

3. It is seen that the officers who were having problem in login into the SPARROW system, were using wrong URL to access the portal. The correct URL to access the portal is **sparrow-dad.eoffice.gov.in**. The link is also available on CGDA website and can be accessed as under:

**[www.cgda.nic.in](http://www.cgda.nic.in) >> Division >> Admin >> Sparrow**

  
(Swapnil Agrawal)  
Sr. ACGDA (Admin)