

कार्यालय रक्षा लेखा महानियंत्रक, उलान बतार रोड, दिल्ली छावनी-10  
**Office of the CGDA, Ulan Batar Road, Palam,  
Delhi Cantt-110010**

No. AN/III/3012/Citizen Charter Dated 01.01.2018

To

All PCsDA/ PCA (Fys.)/ CsDA  
(except PCDA (P), PCDA Bengaluru, PCDA (WC), PCDA (SWC), PCDA  
(NC), PCDA (CC), CDA (PD), CDA (CSD), PCDA (R&D), CDA Patna & CDA  
(AF) New Delhi)

**Subject: Compliance of CIC's decision: Formulation of Citizen's Charter.**

**Reference: HQrs. office letter no. AN/III/3053/RTI-TO dated 01.07.2014 and no.  
AN/III/3012/Citizen Charter dated 28.06.2017, 11.08.2017 & 10.10.2017.**

Please refer to this office letters cited under reference.

The information on formulation of citizen charter pertaining to your organization and its uploading on the public domain is solicited.

It is pertinent to mention that individual is repeatedly filing representations; refer his application dated 27.09.2017 submitted to the CIC for non-compliance of their decision dated 28.07.2016 (copies enclosed).

It is once again requested to expedite as the same is pending since long.

  
(Kavita Garg)  
Sr. Dy. CGDA (AN)

**Copy to:**

IT&S Wing : with a request to upload on CGDA's website.  
(Local)

  
(Kavita Garg)  
Sr. Dy. CGDA (AN)

AN/RTI

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**CENTRAL INFORMATION COMMISSION**  
Club Building (Near Post Office)  
Old JNU Campus, New Delhi-110067  
Tel: +91-11-26106140/26179548

File No. CIC/RM/A/2014/004062/SD  
Date of Decision: 28/07/2016

**Relevant facts emerging from the Appeal:**

Appellant	:	Shiv Om Prakash C – 302, Antariksh Apartmetns Plot No. – 26 Sec – 4 Dwarka, New Delhi – 110078
Respondent	:	CPIO Controller General of Defence Accounts Ulan Baatar Road Palam, Delhi Cantt – 110010
RTI application filed on	:	25/02/2014
PIO replied on	:	16/04/2014
First appeal filed on	:	29/04/2014
First Appellate Authority order	:	30/05/2014
Second Appeal dated	:	10/06/2014

**INFORMATION COMMISSIONER : SHRI DIVYA PRAKASH SINHA**

**Information sought:**

Appellant sought the information related to disclosure of information stipulated in DoPT No. 1/32/2013-IR, dated 28.11.2013 on Department's website. He also wants copy of Citizen's Charter and contact nos. of officer appointed for compliance of proactive disclosure.

**Reasons for Second Appeal:**

The CPIO has not provided the desired information.

**Relevant Facts emerging during Hearing:**

The following were present:-

**Appellant:** Present in person.

**Respondent:** Rash Pal Singh, ACGDA & CPIO, office of CGDA, Delhi present in person.

Appellant stated that disclosure of most information under Section 4(1)(b) of the RTI Act has been made by the Department. However, they have not published Citizen's Charter.

CPIO submitted available sought in the RTI application has been provided to the appellant.

### DECISION

Commission appreciates the efforts of the appellant in trying to make public authority aware of its obligations under Section 4(1)(b) of the RTI Act.

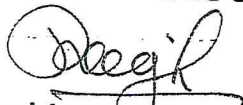
CPIO is directed to ensure that Citizen's Charter mentioned in DoPT Circular No. 1/32/2013-IR, dated 28.11.2013 be put in public domain. Commission expects him to take appropriate steps in this regard in real time.

The appeal is disposed of accordingly.

Sd/

(Divya Prakash Sinha)  
Information Commissioner

Authenticated true copy



(Raghbir Singh)

Dy. Registrar/Designated Officer

29/7/16